



CABINET FOR HEALTH AND FAMILY SERVICES  
DEPARTMENT FOR MEDICAID SERVICES

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May 19, 2008

To: Primary Care Centers/Federally Qualified Health Centers (31) Provider Letter Number A-372; Rural Health Clinics (35) Provider Letter Number A-220; Physicians (64) Provider Letter A-365; Physician Groups (65) Provider Letter Number A-25; and Advanced Registered Nurse Practitioners/Advanced Registered Nurse Practitioner Groups (78) Provider Letter Number A-97.

Re: KenPAC Special Authorization Override Numbers

Dear Kentucky Medicaid Provider,

As of May 23, 2008, NPI is required for billing, referring, and rendering provider numbers submitted on a claim. Claims submitted with a KenPAC Special Authorization Number would be out of NPI compliance, as per CMS guidelines.

Until further notice, a change in the billing process is required to accommodate the Special Authorization Override number.

- A KenPAC Special Authorization Number is obtained by contacting the KenPAC help desk at 1-877-298-6108. The KenPAC Special Authorization Number begins with "99".
- KenPAC Special Authorization Numbers **must be maintained** in the members file for reference.
- **Until further notice, the KenPAC Special Authorization Number can not be placed on the claims and will cause the denial of claims, submitted on or after May 23, 2008.**
- All other claims that require a KenPAC number must have the KenPAC provider's NPI on the claim form in field 17b.

If you should have any additional questions, please feel free to contact EDS Provider Inquiry at 1-800-807-1232 Monday – Friday 8:00am to 6:00 P.M. EST for claims questions or the EDS KenPAC Helpdesk at 1-877-298-6108 for Special Authorization Override questions.

We thank you for being a Kentucky Medicaid Provider.

Sincerely,

Elizabeth A. Johnson  
Commissioner

